

Professional Ethics

General points to be considered:

- Therapists should respect each other
- Therapists should respect other professional bodies
- Therapists must present a professional front to the clients
- Therapists working in the same salon must agree to carry out the same treatments in the same manner
- The therapist should not accept any client for a treatment who are currently receiving treatment elsewhere, unless permission is obtained from the other therapist.
- On leaving employment with a particular salon do not try to entice customers away from your former employer and do not go into business in the same neighbourhood
- The therapist should strive to have a good understanding with others in the beauty industry by attending beauty exhibitions and talking to other professionals
- A therapist must never attempt to treat clients with a medical condition without a doctors permission
- A therapist must always give his/her client their full attention and the best possible treatment they are capable of
- A therapist must always accept a person as a client regardless of colour, creed or personal circumstances
- In a nut shell, do not lower standards, seek to improve knowledge and be proud of your profession

Notes on conduct:

- Give a client your undivided attention
- Put personal interests and problems out of your mind
- Forget previous clients and concentrate on the present one
- Do not carry over problems from the previous sessions
- Always wear a white uniform protecting your image and a badge from the professional association
- Wash your hands before every treatment and be seen where possible

- **Do not let the client dictate the treatment**
- **Talk but do not gossip**
- **Guard against emotional involvement. Give good, sound advice but do not become emotionally involved**
- **Do not carry out treatment beyond your capabilities and, if in doubt, consult or refer to another practitioner or doctor**